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Help is available

If you're having trouble paying your electric bill or rent, help may be available. MaineHousing can help eligible Maine renters receive up to 15 months of past due electric expenses, as well as past or future rent expenses through the **Emergency Rental Assistance Program**.

How Do I Qualify?

You may receive assistance if you meet all of the following:

- You rent your home, apartment, or lot that your home is on.
- At least one person in your household qualified for unemployment benefits, or had their income reduced, had significant costs, or experienced other financial hardship due to the pandemic.
- Your household income is at or below 80% of the median income in your area.
- You are at risk for homelessness or housing instability.
- You are having a hard time paying your rent or utilities.

To learn more or start your application visit the MaineHousing [website](#) or call **800.452.4668** to speak with a MaineHousing representative.

More Help With Your Bill

If you can't pay your bill, please visit cmpco.com/helpwithbill to learn about programs that may help or call us at **800.686.4044** to establish an affordable payment arrangement.

You may be eligible for financial assistance to help you pay your bill:

Home Energy Assistance Program (HEAP): Financial assistance for income eligible customers to pay heating bills. Apply through your local Community Action Agency.

Energy Crisis Intervention Program (ECIP): Assistance for qualified HEAP customers facing disconnection of service. Apply through your local Community Action Agency.

CMP's Electricity Lifeline Program (ELP): Provides bill credits to qualifying HEAP customers based on your annual cost of electricity and your household income. Apply through your local Community Action Agency.

CMP's ELP Oxygen and Ventilator benefit: Qualifying ELP participants may also be eligible to receive the Oxygen Pump/Ventilator benefit. Contact us at **800.750.4000** to discuss the certification process.

Arrearage Management Program (AMP): Customers who qualify for HEAP may also be eligible to participate in this arrears forgiveness program that provides credits to your past due balance when your current bill is paid on time. Apply through your local Community Action Agency, on our website or call us at **800.750.4000**.

For more information about these assistance programs or to find the Community Action Agency nearest to you, visit cmpco.com/helpwithbill, call 211 or visit 211maine.org.

We are here to help, call us at 800.750.4000 to speak with a Customer Care representative about options that may work for you.

Sincerely,

Customer Care Center
Central Maine Power



Website



My Account



Contact Us

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83 Edison Drive, Augusta, ME 04330

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